Meals-on-Wheels COVID-19 Safety Protocols

**Curbside Pickup:** We will be utilizing curbside pickup at the Senior Services office. Please pull up under the portico and a staff member will ask you what route you are delivering. They will then go in and pack up your boxes and bring them to the car and load your car for you and give you your route sheet. Please return the route sheet to the office after delivery. A cooler will be placed outside that you can put the route sheet in.

**Masks:** We ask all volunteers to wear a mask during delivery times. If you do not have a mask, please ask the staff member before you leave and they will give you one. All masks are yours to keep for deliveries and are washable and re-usable.

**Hand Sanitizer:** Please use hand sanitizer between all deliveries. If you do not have hand sanitizer, please ask the staff member before you leave and they will give you a bottle to use during delivery. We ask that you return your hand sanitizer bottle with your route sheet after your route is completed. We will then sanitize and fill the bottles for others to use. We only have a limited quantity of hand sanitizer so we want to ensure everyone has it for their deliveries.

**Social Distance:** When delivering the frozen boxes, we ask that your either place the box outside the door and call the participant to let them know their meals are there and wait for them to come to the door and take them in OR go to the door and place box outside door, knock or ring doorbell, then step back at least 6 feet from door to social distance yourself from the participant.

**Non-Delivery:** Please do not leave any boxes unattended outside the door if a participant does not answer the door. If they are a non-delivery, please bring their box back to the Senior Services office. A staff member will take it from you. Please do not give the non-delivery participant’s box away. The boxes must be returned to Senior Services.