



Coronavirus (COVID-19)
Important Reminders and Updates
For Senior Services Program Participants Receiving In-Home Services

Our goal is to do the best we can to keep the people we serve, our volunteers, and staff safe and healthy. We have been fortunate to be able to continue providing in-home services, safely, throughout the pandemic and we need your help to make sure that continues in the months ahead. Please read below for some important requirements each family participating in our programs must follow in order to limit the risk of exposure to yourself and our team.

Senior Services' Requirements for Program Participants

- **Wear a mask and keep your distance.**
Our staff is asked to wear masks while they are providing care in your home. To every extent possible, we ask that people receiving care (and anyone in the home while our team is present) also wear a mask and especially maintain their distance when hands-on care or support is not being provided.
- **Let us know if you are sick.**
If you or anyone in your home is not feeling well or has a fever, cough, and symptoms of respiratory distress such as shortness of breath or difficulty breathing we ask that you contact our office immediately and before inviting our staff into your home.
- **Let us know if you, anyone in the home, or anyone you've had close exposure to (within six feet, for more than 15 minutes total) within the past week:**
 - Has **tested positive** for COVID-19
 - Is **awaiting** COVID-19 test results
 - Has travelled or been a part of a gathering with people outside their immediate household – where they could not maintain their distance.
 - This includes informing us if you've had out of town relatives/friends visit in your home.

You should call your program representative to let us know if any of the above apply to you or your family. That way we can make appropriate adjustments to your schedule. As we try to keep everyone safe, failure to notify us of potential exposures could result in suspension or termination of service.

Things we're doing to help keep you safe

To help keep you safe, we are asking our staff to take their temperatures daily before reporting to work. They are also asked to report if they or anyone in their household is not feeling well, experiencing COVID-19 symptoms, has tested positive for COVID-19, or is awaiting COVID-19 results. They must wear masks and sanitize in and out of every home. Lastly, they are asked to call you before visiting and ask of series of screening questions to ensure it is okay to visit that day.

Thank you for helping us make sure we all stay healthy!